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## **TERMS & CONDITIONS OF USE**

By using this website, you agree to the following Terms and Conditions. Please read them carefully before using this website.

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**Third Party Disclaimer:** You acknowledge and agree that we are not liable for any defamatory, offensive, or illegal conduct of any other participant or user, including You.

Warranties Disclaimer: We make no warranties as to our programs, products, services, or program materials. you agree that programs, products, services, or program materials are provided "as is" and without warranties of any kind either express or implied. to the fullest extent permissible pursuant to applicable law, we disclaim all warranties, express or implied, including, but not limited to, implied warranties of merchantability, fitness for a particular purpose, and non-infringement. We do not warrant that the programs, products, services, or program materials will be functional, uninterrupted, correct, complete, appropriate, or error-free, that defects will be corrected, or that any part of the

website, content are free of viruses or other harmful components. We do not warrant or make any representations regarding the use or the results of the use of our program, product or services materials or on third-party websites in terms of their correctness, accuracy, timeliness, reliability or otherwise.

Errors and Omissions: We make no warranty or guarantee as to the accuracy, timeliness, performance, completeness, or suitability of the information in our services. We are not liable for any inaccuracies, errors or reliance on personal opinions contained in our services or related material(s).

**Indemnification:** You agree at all times to indemnify and hold harmless Barbells & Blueberries, LLC, as well as any of our affiliates, agents, contractors, officers, directors, shareholders, employees, joint venture partners, successors, transferees, assignees, and licensees, as applicable, from and against any and all claims, causes of action, damages, liabilities, costs and expenses, including legal fees and expenses, arising out of or related to our services.

**Limitation of Liability**: We will not be held responsible or liable in any way for the information, products, or materials that you request or receive through or in relation to our services. We do not assume liability for any third party conduct, accidents, delays, harm or other detrimental or negative outcomes as a result of your access of our services and related material(s)

**Affiliates:** This site may use affiliate links to sell certain products or services. We disclaim any and all liability as a result of your purchase through one of these links. We will use reasonable efforts to notify you when and where we have placed affiliate links in addition to this disclaimer located in these Terms & Conditions. You accept express liability for any and all consequences or benefits of clicking the affiliate links contained on this website or related communications.

**Termination:** If at any time we feel you have violated these Terms and Conditions, then we shall immediately terminate your use of our website and any related communications as we deem appropriate. It is within our sole discretion to allow any user's access of our website, and we may revoke this access at any time without notice, and if necessary, block your IP address from further visits to our site(s).

**Refund Policy:** Due to the nature of the services and/or products provided, it is understood that there are no refunds for any private coaching, including personal training, which includes but is not limited to a la carte sessions, bundled sessions, 1 month and 3 month plans unless otherwise specified in writing. The only circumstances for which refunds will be provided is if the coach determines that the status of the client's medical or mental health is above scope of practice and requires a referral to a specialist. Upon these circumstances, any unused time or sessions will be fully refunded. These refunds and any requests for exceptions to this policy will be determined on a case by case basis.

By agreeing to Barbells & Blueberries, LLC's Terms and Conditions, you understand that you are obligated to pay any coaching fee(s) and recurring service(s) fees agreed upon in writing or via transactional agreement between you and Barbells & Blueberries, LLC.

Cancellation Policy: It is important that you give sufficient notice when you need to cancel or reschedule an appointment. If you need to cancel or reschedule, please contact Melanie Morgan at least 24 hours in advance of your appointment to avoid any "late cancellation" or "no-show" fees. If you fail to cancel within 24 hours of scheduled appointment, and you are paying per session, you will be charged a "late cancellation" fee at the listed rate of the session. If you have purchased a plan that includes multiple sessions, such as the personal training plans or the life coaching bundle, or a 1 month or 3 month plan, you will be charged

a \$50 "late cancellation" fee, and the session will be deducted from the plan (waived for the first instance). All sessions or plans must be used within the allotted time frame (stated on plan) of your initial appointment.

If you are late for your session, it will still end at the scheduled time. The Coach might have another appointment immediately following your appointment, and tardiness may result in reductions to the normal length of the appointment. If you are more than 15 minutes late, it will be considered a "no-show". If you are paying per session, you will be charged a "no-show" fee at the listedrate of the session. If you have purchased a plan that includes multiple sessions, such as the personal training plans or the life coaching bundle, or a 1 month or 3 month plan, you will be charged a \$50 "no-show" fee, and the session will be deducted from the plan (waived for the first instance).

I understand emergencies and last minute things come up. In cases of emergencies or unforeseen circumstances, exceptions to the cancellation policy may be considered upon submission of relevant documentation and will be determined on a case by case basis.

Coaching Services: Coaching is a service designed primarily used to help clients with goal achievements. It is different than therapy, and while at times coaching may sometimes include therapeutic techniques, it is NOT psychotherapy. If during the course of coaching we find that therapy would be more appropriate for you versus coaching, I would be happy to make that recommendation. Please let the Coach know if you are seeing a therapist concurrently with coaching. Coaching is not intended for medical, mental health, or legal problems. We do not prepare any reports for any insurance, employer, school, medical, government, or legal entity.

**Scope of Practice:** Barbells & Blueberries, LLC or its affiliates do not treat patients, prescribe diets or supplements to treat medical and clinical conditions, prescribe diets to treat symptoms of medical and clinical conditions; nor diagnose medical conditions.

**Non-Disparagement:** If you are found to be slandering, libeling or otherwise disparaging Barbells & Blueberries, LLC, services, or related materials at our discretion, you will be immediately removed from the services and any related communications. We reserve the right to file a civil claim of action against you for any such damaging actions you take that materially harm our company.

**Duration of Agreement:** This Agreement shall remain in effect indefinitely, unless terminated by either mutual agreement of Barbells & Blueberries, LLC and the Client, or by written thirty (30) days notice of intent to terminate the agreement sent to the other party by certified mail to the addresses provided at the time of execution of this agreement, as may be amended from time to time, or as required by law.

Entire Agreement: Before you register with our website or make any purchases therefrom, you will be asked to consent to our Privacy Policy. If you have consented, or once you do consent, the terms of the Privacy Policy together with these Terms and Conditions, the information contained herein constitutes the entire agreement between site users and our company relating to the use of this website.

**Severability:** If any part of these Terms and Conditions or our Privacy Policy is deemed unlawful and/or unenforceable, all other provisions contained herein will remain in full force and effect.

Law and Jurisdiction: These Terms, Conditions and Privacy Policy are governed by and construed in accordance with United States law. Any dispute arising out of or related to the

information contained herein is subject to adjudication in the state of Florida, the United States of America.

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**Contact**: If you have any questions about any term of these Terms and Conditions of Use, please contact us at melanie@barbellsandblueberries.com. Thank You.